



PRESENTATION HIGH SCHOOL

Frosh Scheduling - Tech Support and Powerschool Frequently Asked Questions *(course registration opens April 22nd)*

How do I contact tech-support at Presentation?

Please email your support requests and questions to support@presentationhs.zendesk.com.

Where can I find my Powerschool account information?

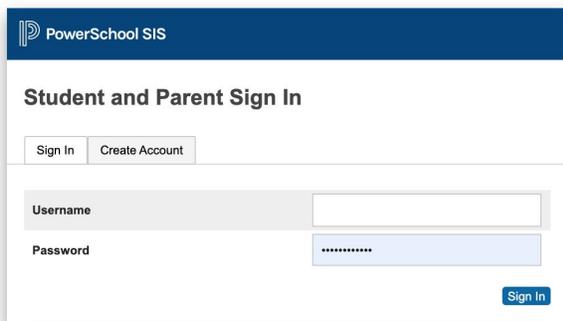
Prior to April 22nd, both the student and parents will receive a separate email, with all of your technology account usernames and passwords, including Powerschool. If you did not receive this email or have any questions about it please email your support requests and questions to support@presentationhs.zendesk.com.

How do I request classes for my freshman year?

Please visit <https://presentationhs.powerschool.com/public/home.html>

 presentationhs.powerschool.com/public/home.html

Enter your username and password.



Click on “class registration” in the navigation menu to the left of the page and select your courses. Class registration will open on **April 22nd at 10am**.



Please review the videos on the Class of 2024 Scheduling web page for additional assistance with scheduling in Powerschool.



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What if I forget my password or it doesn't work?

Please email your support requests and questions to support@presentationhs.zendesk.com.

How do I add my daughter to my Powerschool parent account login?

Please refer to the technology account email, as it will have your access id and password, which will link your daughter to your account, during the “Create Account” process. If this does not work, or you have an existing or graduated student, please submit a support request email to support@presentationhs.zendesk.com.

I don't see all of the art classes in Powerschool. Is that a computer error in Powerschool?

No, there is not an error in Powerschool. The classes that you see are the ones that have availability for freshmen. The other art classes are already full with seniors, juniors and sophomores and do not have any available seats.

I'm not able to register for a proficiency test. Is there a computer error in Powerschool?

- You are able to register for the tests for which you are eligible.
 - Eligibility for Honors Biology, Honors English, and Honors World History is based on your HSPT scores (75th percentile composite for Honors Biology; 75th percentile reading and verbal for Honors English and Honors World History). If you were accepted with honors you can register directly for these classes, and therefore you do not need to register for a proficiency test.
 - All students can register for a Modern Language test.
 - All students can register for the Algebra I test (although we recommend it for students who have experience with algebra concepts).
 - Only students who have a yearlong geometry course on their transcript are eligible to take the combined Algebra I/Geometry test.
- If you cannot select a proficiency test, but you have verified that you do in fact meet the eligibility requirement, please contact Dr. Duwel at aduwel@presentationhs.org.

Updated 4/13/2020